

Dear Valued Clients,

Arrangements for Severe Weather Trading

In line with the Severe Weather Trading arrangements to be implemented by Hong Kong Exchanges and Clearing Limited starting from 23 September 2024, we have activated contingency preparations to ensure that we can provide services during adverse weather, please note the following service arrangements:

On Severe Weather Trading Day(s):

- **Trading Market Services:** We will continue to provide trading, clearing, and settlement services for securities listed in the Hong Kong market, including the Shanghai-Hong Kong Stock Connect, Shenzhen-Hong Kong Stock Connect, and other relevant trading sessions. Clients can continue to conduct the trading activities through our trading systems, telephone, and email as usual. For any trading activities by telephone during severe weather, please contact the trading hotline at (852) 2533 5607.
- **IPO and Grey Market:** Trading, clearing, and settlement services for IPOs and their grey markets will be available.
- **Funds Services:** Clients may conduct fund deposits, internal transfers, and currency exchange services electronically. Fund withdrawals will be delayed until the next business day after cancellation of severe weather warning.
- **Electronic Transfers:** We strongly recommend using electronic fund transfers. Please review and adjust your transfer limits in advance.
- **Stock Services:** Electronic channels will support stock deposit and withdrawal services (excluding physical stocks).
- **Corporate Actions and Agency Services:** These services will be provided in Hong Kong and other overseas markets, subject to specific arrangements.
- **Funds Settlement Obligations:** Ensure all settlement obligations are met on these days. We reserve the right to liquidate account portfolios if obligations are not fulfilled.
- **Service Feasibility:** Please note that service availability may depend on our service providers and other external parties. We will notify you promptly of any changes.
- **Office Closure:** Our office will be closed on these days. Please contact us electronically for assistance.

We remain committed to ensuring the continuity and stability of our services during severe weather conditions. Should you have any queries, please do not hesitate to contact your account executive, or our customer service department via email at cs@sbichinacapital.com.

Thank you for your continued trust and support.

Yours faithfully,

SBI China Capital Financial Services Limited

致尊貴的客戶：

惡劣天氣下維持交易安排

為配合香港交易及結算所有限公司將於2024年9月23日起實施的惡劣天氣交易安排，本公司已啟動應變準備，以確保本公司能在惡劣天氣情況下提供服務，請留意以下服務安排：

在惡劣天氣交易日：

- **交易市場服務**：本公司將繼續為香港市場上市的證券提供交易、清算和結算服務，包括滬港通、深港通及其他相關交易時段。客戶可以繼續照常透過本公司的交易系統、電話、電子郵件進行交易活動。如需在惡劣天氣期間以電話進行交易活動，請致電交易專線 (852) 2533 5607。
- **首次公開募股(IPO)和暗盤市場**：將提供首次公開募股及其暗盤市場的交易、清算和結算服務。
- **資金服務**：客戶可透過電子方式進行資金存入、內部轉帳、貨幣兌換等服務。資金提取將延遲至惡劣天氣警告取消後的下一個工作日。
- **電子轉帳**：本公司強烈建議使用電子資金轉帳。請提前檢查並調整您的轉帳限額。
- **股票服務**：透過電子渠道支援股票存取服務（不包括實體股票）。
- **公司行動及代理服務**：這些服務將在香港及其他海外市場提供，但須視具體安排而定。
- **資金結算責任**：確保在這些日子履行所有結算責任。若未履行責任，本公司保留清算帳戶投資組合的權利。
- **服務可行性**：請注意，服務可用性可能取決於本公司的服務提供者和其他外部方。如有任何變更，本公司將立即通知客戶。
- **辦公室關閉**：本公司辦公室將在惡劣天氣期間關閉。如客戶需要尋求協助，請透過電子方式聯絡本公司。

本公司將繼續致力在惡劣天氣情況下確保服務的連續性和穩定性。如有任何疑問，請隨時聯絡您的客戶經理或透過電子郵件 cs@sbichinacapital.com 與客戶服務部聯絡。

感謝您一直以來的信任與支持。

此致，

軟庫中華金融服務有限公司